



Jayke Tee <jthompsonprofessional0376@gmail.com>

Community Training information - Please read prior to lab tomorrow4 messages

Jones, Lakiesha <lakiesha.jones@louisville.edu>

Wed, Sep 18, 2024 at 8:17 AM

To: Alexandra <alexandra.schachtner@gmail.com>, Angela <arcarraro@gmail.com>, Anna <annaeabell@aol.com>, Brittney <Comecorrectenc@gmail.com>, Courtney <courtney6800@yahoo.com>, Damon <scott.damon21@yahoo.com>, drun3210 <drun3210@gmail.com>, emklarar <emklarar@gmail.com>, fredhackett55 <fredhackett55@gmail.com>, gifted63 <gifted63@aol.com>, jthompsonprofessional0376 <jthompsonprofessional0376@gmail.com>, jcrawford0097 <jcrawford0097@gmail.com>, Lashawnda <lpilgrim2132@yahoo.com>, Nisha <nishapurple@gmail.com>, "Promise.ellery04" <Promise.ellery04@gmail.com>

Hello,

If you have not already, please provide me with your training topic. You can send this directly to me via email if your like. Additionally, the are a few training items that will need to be completed and uploaded directly into Thinikific.

Week 4:

Homework Submission #1 – this is where you will upload the draft of your presentation for me to review

Homework Submission #2 – this is where you will provide all of your training logistics information:

- Training Date and Time
- Training location : in person or online
- Training audience and/or group

Homework Submission 3 – enter date that work for you to review your presentation and gain feedback. Please send these dates to me via email as well so that I don't miss them

If you have nay questions, please let me know.

Thanks

LaKiesha



LaKiesha Jones
Training Specialist

Digital Transformation Center
MITC 047
University of Louisville

Lakiesha.jones@louisville.edu

502.852.2352

Jayke Tee <jthompsonprofessional0376@gmail.com>
To: "Jones, Lakiesha" <lakiesha.jones@louisville.edu>

Thu, Sep 26, 2024 at 1:51 PM

Dear Ms Jones.

I am sorry I cannot proceed any further in the classes , due to the technical issues I have had from you and your site. I have tried to do everything I can , and the site is simply entirely broken , see attached .gif .

--- you emailed me on Tue, Sep 17, 9:23 AM , and told me to look through the site process , which was inaccurate and incorrect . because the site was broke.

I then called human resources to ask about help with the site ,
Who then transferred me to Main I.T.

Main I.T. informed me that according to their systems , The Train the Trainer program and the site you have given me , are not registered as under the umbrella of UofL Services. Main I.T. Told me that they had no access to these systems and could not help me.

A few days later , since you would not respond to me or assist me any more ,and since Main I.T. was in desperate need of support for this site ,
and had informed me that they cannot help me in any way ,

I then took it upon myself to process this as a technical support ticket , where i will be logging all of my hours , and all of the technical support services rendered.

Moving forward I walked down too HR to ask a few questions ,

They directed me too the MITC building ,

and the MITC building directed me to Ekstrom Library on the 22nd , where I arrived and talked with their support team over the issue and breaking bug.

I had consulted with the OLT , and they allowed me to test the site on a mobile browser ,
unto which we seen it work , (the upload button to submit) and we had determined that the site may have been a browser issue.

From there , the OLT had asked me to conduct software testing , to see if the site does or does not work on several browsers.

I have conducted site testing on 3 seperate browsers , and they are now all still failing (see attatched .gif)

--- Now , I am going to continue to call back OLT at the dedicated new number they have given me.

Ms Jones , if you ever need support for your site in the future , this is the proper number for I.T. support for the UofL site
<https://dtctraining.louisville.edu/>

502-852-9844

Which is NOT managed by main I.T. , only the Office of Libraries Technology ,

502-852-9844 - is the number you can call if you want to receive technical support for the site above , that you have been given responsibility for.

Today , I have some interesting tasks to go over for this situation for us , I would like to detail.

- I will be making a call to OLT , for the broken site described above , and the attached .gif , I will be doing support services on the provided UofL URL . I will be logging all of my hours , and charging each our at a premium rate of service , from my personal business. - <https://www.techsport.app/>

- I would like to thank you in the assistance of registering me as a registered supplier , so that I can now begin billing accounts payable , as a registered supplier of UofL , both for my professional technical services rendered , as well for the original \$500.00 discussed before this completely site breaking bug, that prevented me from continuing.

You can let your manager know ,
If there are ANY discrepancies between me and accounts payable , I will MORE than happily walk to the courthouse to file a civil suit.

And if there are any questions arising from this bill , to please contact me immediately at either

- This email ,
- My cell - 502 - 302 -2840
- The official helpdesk email at - techsport1024@protonmail.com

- Or , you can just put in a ticket on the support site.

Lastly the only thing I have to say , is never let any of these things ,
or these corporations ever ever ever intimidate you Ms. Jones.

You have been a great instructor and an awesome teacher , and I would like to thank you personally for your services.

But most importantly ,
just be careful about the quality of the education you are providing , and the corporations behind them ,
I know you didn't make the curriculum , but I also know the quality of education is essential in - our - society.

So I don't mean any offence by this , but ,

What I was receiving , was not in any way useful or helpful education ,
and was disgustingly , solely, and exclusively about Microsoft products.

That is not acceptable for technical educational requirements for the State of KY. I am saying that and I am sticking to it.

and finally ,
A little note of advice from me to all of UofL, Be careful of where you get your products from ,
No one at a zombie corporation does code reviews on anything and a ,

big - non local business ,
- is likely to come with a many more bugs , than something
organically created.

A big , non -local - , economy stealing , lying , deceiving , monopoly of a company ,
is stealing business from Louisville , and replacing students for a salesman of their own product ,
and that type of business has no place here.

I can run my own Ai models , and then teach classes about it ,
I can build my own Operating systems , and then teach classes about it ,
I can build an email system , and then teach classes about it ,
I can web develop and engineer software , and then teach classes about it ,
I can engineer software, and then teach classes about it . -

Our school would do better if you removed them from your curriculum entirely.

Look , next time you go to edit a word document , just try this
on for size - <https://www.libreoffice.org/>

Wanna Chat ? - Try client a REAL messaging app - <https://signal.org/>

Need to use Artificial Intelligence , but tired of Chat GPT being Fake ?
(Chat GPT is owned by Microsoft if you did not know already)
Try using 89 models at once , and tell me how you feel - <https://lmarena.ai/>

Oh , and whats that thing you were talking about , with Forms?

this form service saves responses in your email , AND on their site for you too see. - <https://www.jotform.com/>

which is kind of a funny subject with UofL , because
not even UofL uses the microsoft forms your forced to teach me about ,

😂😂😂 - - - -

- You guys use a paid form service from here called - - - <https://www.smartsheet.com>

One more thing , - whenever you school is tired of paying for forms services , and think that's something important to
teach people

at UofL , you can call me and arrange that ,
and I will build and teach classes about building forms using this technology - <https://airform.io/>
that processes everything without sending it to another server , its called Zero Trust Forms ,

Zero trust is a new thing that DoD is implementing by the way.

But as far as Train the Trainer goes ,
There is nothing that corporation can do for me at your school ,
but sell me and you a fake idea.

I know you may not be able to connect the dots , but they are there.

Thank you for all your help and support throughout - our - journey to technical proficiency.

Sincerely , Jacob R. Thompson

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2 attachments

Site-Breaking-on-Chrome-Brave-Firefox.gif
7871K



Site-Breaking-on-Chrome-Brave-Firefox (1).gif
7871K

Jones, Lakiesha <lakiesha.jones@louisville.edu>
To: jthompsonprofessional0376 <jthompsonprofessional0376@gmail.com>

Fri, Sep 27, 2024 at 4:26 AM

Good Morning Jacob.

Sorry to hear you will not be continuing with the program due technical issues you are having on your end. Im not sure what you are experiencing with the site but it is indeed up and working fine as others are able to complete, view and submit issues with a problem.

Thanks

LaKiesha

From: Jayke Tee <jthompsonprofessional0376@gmail.com>
Sent: Thursday, September 26, 2024 4:52 PM
To: Jones, Lakiesha <lakiesha.jones@louisville.edu>
Subject: Re: Community Training information - Please read prior to lab tomorrow

CAUTION: This email originated from outside of our organization. Do not click links, open attachments, or respond unless you recognize the sender's email address and know the contents are safe.

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Jayke Tee <jthompsonprofessional0376@gmail.com>

Fri, Sep 27, 2024 at 6:52 PM

To: "Jones, Lakiesha" <lakiesha.jones@louisville.edu>, tim.dill@louisville.edu, Digital Transformation Center <digtrans@louisville.edu>

What in the world are you talking about lady ?

Did you even download and look at the .GIF file , of a video of the error ,
I have been asking you about for WEEKS ?

The entire site is broken and stuck in a loop on week one , I have tested this issue on both brave , firefox , and chrome browsers with the SAME ISSUE.

This is not up for debate , the site is broken hand has been for a long time.

I will be contacting your manager and the Digital transformation center ,

IN PERSON , in regards to this issue.

The site is broken and has been for a long time , I will happily go to the next UofL speaking conference and speak about it ,

So you can deny that , you can ignore my requests ,
But you will still end up fired over it , if your instructing me to go to a .edu site ,

That takes tax money , and has been 100% broken for weeks ,
and I was left without support.

All I have to tell you is good luck , because I am fixing this issue one way or another ,

And because you are denying the issue , and providing me with little to no help ,
because you have no IDEA how to fix the site , or provide assistance , but you are the instructor ,
because your whole department here has a HUGE I.T. support issue ,
because you are not even using valid UofL credentials for this site ,

and because this entire program seems fully fraudulent as Main I.T. Support
Mr. Tim Dill - at tim.dill@louisville.edu

does not have credentials to the site you provided either - <https://dtctraining.louisville.edu/>

This entire problem is a HUGE cybersecurity issue I will be addressing immediately , on behalf of UofL ,
and the dirty way I was done by this program.

I will be at the Digital Transformation Center in person sometime this week , or I will be stopping by your office to look at the
site in question , as it is a louisville.edu domain.

So ,
I am sorry ,
But because of your negligence in the broken site you have asked me to work on ,
As an instructor of UofL , as a maintainer of a website , and as a point of contact representing UofL ,
you have 100% failed entirely in meeting my most basic of needs.

either way , you have made a big mistake there, and I will not be leaving until it is fixed,
Thank you very much.

Have a good day

On Wed, Sep 18, 2024 at 8:17 AM Jones, Lakiesha <lakiesha.jones@louisville.edu> wrote:

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